

VA



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Secretary McDonald Announces VA to Continue Town Hall Events at VA Facilities Nationwide

WASHINGTON – Secretary of Veterans Affairs Robert A. McDonald has directed all Veterans Affairs (VA) healthcare and benefits facilities to continue to hold quarterly town-hall events to improve communication with, and hear directly from, Veterans nationwide. This follows the recent completion of town-halls at these facilities held between August and the end of September of this year.

“Every one of our medical centers and regional benefits offices held town hall meetings around the country in August and September, but we have more listening to do to better serve Veterans and their families,” said Secretary McDonald. “As part of our Road to Veterans Day, VA is taking a hard look at everything we do in order to reorganize the Department around the needs of Veterans. Direct feedback from Veterans, employees and stakeholders is an important component of that Roadmap, and key to improving our services and operations,” Secretary McDonald added.

Details of events at each location will be forthcoming from local facilities. Additionally, VA is looking to continue to improve the town hall notification process, making sure we have the benefit of extensive local input. In addition to Veterans and their families, the quarterly meetings are open to Congressional stakeholders, Veterans Service Organizations, Non-Governmental Organizations and other community partners.

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